

# 联络中心服务提供商



**MERGERSCORP**

一家在欧盟运营的联络中心服务提供商正在出售。

该公司提供全面的客户服务解决方案，包括呼入、呼出和混合联络中心业务，重点是语音服务。公司通过 ISO 9001 和 ISO/IEC 27001 认证，保持着较高的运营标准。

该公司的业务发展战略主要依靠推荐和内联线索，为电信、IT 和外包领域的 4 家大客户提供服务。他们的业务主要集中在与电话相关的工作上，其显著特点包括 2 个高回报活动和一个专门的 30 名代理混合项目团队。

这种运营结构使他们能够在满足目标市场不同客户需求的同时，保持较高的服务质量。

#### 服务的行业

电信、信息技术、业务流程外包

#### 提供的服务

- 入境客户服务
- 呼出电话
- 混合式联络中心运营
- 语音/聊天支持
- 电子邮件支持
- 后台业务

#### 地理

在欧盟设有两个办事处

人数：

520 名员工

收入：

\$4,504,752.49

EBITDA：

\$1,100,000.00

收入预测：

\$7,700,000.00

#### TARGET PRICE

\$ 7,700,000

#### GROSS REVENUE

\$ 4,500,000

#### EBITDA

\$ 1,100,000

#### BUSINESS TYPE

呼叫中心

#### COUNTRY

斯洛伐克

#### BUSINESS ID

L#20250902

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